**QUESTIONS AND ANSWERS**

**I. Definition**

1. what is difference between Admin\_agent and Agent?

[8/26/14, 2:24:11 PM] Duong: 1. I saw you want have 5 roles in our site

[8/26/14, 2:24:37 PM] Duong: please let tell me what’s difference between admin\_agent and agent?

[8/26/14, 2:25:35 PM] Duong: in the document you described them the same

[8/26/14, 2:26:15 PM] Kei Goto: Yes, let me explain agent first

[8/26/14, 2:26:53 PM] Kei Goto: Agent can view by front page, with discount rated.

[8/26/14, 2:27:03 PM] Kei Goto: like B2B2C

[8/26/14, 2:27:19 PM] Kei Goto: agent reserves tours via this site, and sell their customer

[8/26/14, 2:27:41 PM] Kei Goto: means agent has compnay, business entity

[8/26/14, 2:28:01 PM] Kei Goto: so one of the agent has many employees

[8/26/14, 2:28:33 PM] Kei Goto: In this case, the administrator of this agent has admin right to add agent account for sales team, for example.

[8/26/14, 2:28:48 PM] Kei Goto: So agent has only view on front page to reserve

[8/26/14, 2:29:35 PM] Kei Goto: admin\_agent has the same function as well, but has additional function such as account management, report(reservation analytics)

[8/26/14, 2:31:47 PM] Duong: it mean each admin\_agent will has many agent. right?

[8/26/14, 2:32:43 PM] Kei Goto: Yes, that's correct each admin\_agent has to manage their own employee's account

[8/26/14, 2:34:25 PM] Duong: so when register a agent , he must choose his admin\_agent?

[8/26/14, 2:35:33 PM] Kei Goto: No

[8/26/14, 2:36:03 PM] Kei Goto: agent can't register by himself, only admin\_agent or super admin can add.

[8/26/14, 2:38:16 PM] Duong: so only register a user, need not register agent, admin\_agent, or vendor?

[8/26/14, 2:39:32 PM] Kei Goto: it might be possible to register from vendor, but you can estimate registration would be occured from user only.

[8/26/14, 2:43:34 PM] Duong: it mean only admin will entry vendor, admin\_agent

[8/26/14, 2:43:56 PM] Duong: and admin\_agent will ertry thier agent?

[8/26/14, 2:44:35 PM] Kei Goto: That's Ok, but admin has all rights so can entry agent

[8/26/14, 2:45:33 PM] Duong: ok, so we only need to register a user

[8/26/14, 2:46:27 PM] Kei Goto: Yes, need to registration form -> confirmation mail -> confirm process

[8/26/14, 2:47:17 PM] Duong: when login, we will check if current user is a agent then will redirect to agent’s dashboad, smilar with other user?

[8/26/14, 2:47:55 PM] Duong: vendor will redirect to dashboard of vendor, so on...

[8/26/14, 2:48:15 PM] Kei Goto: regarding agent,

[8/26/14, 2:48:53 PM] Kei Goto: whichever OK redirect or retrieve fee with discounted rated on the same page.

[8/26/14, 2:48:59 PM] Kei Goto: easier one

[8/26/14, 2:50:00 PM] Kei Goto: for vendor, or some account which has administrative rights, when viewing on front page they can view same as user.

[8/26/14, 2:50:30 PM] Kei Goto: when viewing /admin/... for just manging something

[8/26/14, 2:50:50 PM] Kei Goto: a bit complicated , sorry to make you confuse

[8/26/14, 2:52:52 PM] Duong: for example tour A is 20$ for normal user, and 17$ for agent

[8/26/14, 2:53:16 PM] Duong: when login with a agent, tour A will show price 17$

[8/26/14, 2:53:27 PM] Duong: right?

[8/26/14, 2:55:32 PM] Kei Goto: Yes, that's right

[8/26/14, 2:56:05 PM] Kei Goto: also vendor confirms agent's reservation( dicount rated)

[8/26/14, 2:56:29 PM] Kei Goto: and admin\_agent has all data which their agent has applied / reserved

[8/26/14, 2:58:55 PM] Duong: ok, but it seems I still did not understand about admin\_agent

[8/26/14, 2:59:26 PM] Duong: who will add admin\_agent? how add?

[8/26/14, 3:01:25 PM] Duong: admin will has a form to add admin\_agent information in his dashboad

[8/26/14, 3:02:07 PM] Duong: when confirm, a emaill will be sent to admin\_agent email? right?

II. User

1. What's New?

2.